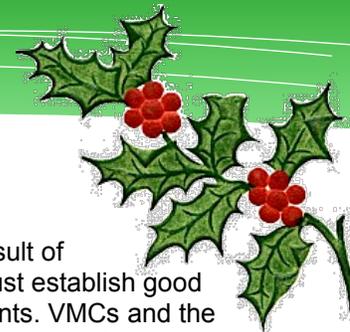


News "U" Can Use



Happy Holidays!

The December newsletter highlights important topics including updates to the 400NG, payment times reporting metrics and DPS rate filing timelines. As always, we welcome any feedback for topics and ideas in our monthly newsletter. Please email sddc.safb.news@us.army.mil

A Message from The Director

It's amazing how fast time flies when you're having fun! I've been so immersed over the last few months that I hardly noticed the months on the calendar flying by. Undoubtedly, 2010 will go down in history as a very memorable year for those of us in the Personal Property business. Regardless, we're excited about what 2011 will bring because we've worked extremely hard to make improvements across the entire enterprise. Our mission is simple, "Make moving better for the DoD family". We are committed to that end and won't rest until outstanding customer support is the norm. Looking forward to a safe and prosperous Holiday Season for all!



Navy Change of Homeport Moves for POVs

Successful POV movements are not a matter of chance—they are a result of proper preparation and planning. Vessel move coordinators (VMCs) must establish good communications with crewmembers to determine their move requirements. VMCs and the local PPSO must maintain constant communications through the entire process to ensure success.

The VMC must contact the local PPSO to arrange entitlement counseling for all crew members and to arrange transportation of POVs to the new homeport. After making arrangements for POV shipment with the PPSO, the VMC will provide crewmembers with dates and locations to turn in their POVs for transportation to the new homeport.

POVs are usually shipped within a maximum of 45 days prior to the vessel's scheduled departure from the homeport. The designated location for turning in POVs will be determined by SDDC, and coordinated with the VMC and the local PPSO.

For additional information, please consult the Change of Homeport Naval Vessel Pamphlet at <http://www.sddc.army.mil/sddc/Content/Pub/47239/dbcn37367.pdf>

DPS Rate Filing Information

A. Rate Filing Dates/Times

Round 1: 30 Jan 11 (07:00 PM EST) – 7 Feb 11 (07:00PM EST)
Round 2: 16 Feb 11 (07:00 PM EST) – 23 Feb 11 (07:00 PM EST)

B. Operating Authority and Rate Filing

In submitting individual rate records/tenders, transportation service providers (TSPs) acknowledge possession of the required operating authority to transport household goods from, to, or between the places set forth in the TSP's individual rate records/tenders. SDDC reserves the right to place in nonuse or revoke any TSP found to have filed rates in a location in which they do not possess authority or are not in compliance with 400NG, international tender, and /or DTR requirements.

C. Points of Contact

Questions regarding rate filing can be sent to sddc.safb.dpsratefil@us.army.mil
When you experience an issue with DPS, please call or email the DPS helpdesk.
Toll-Free: (800) 462-2176
Commercial: (618) 220-7332
DSN: 312-770-7332
Sddc.safb.dpshd@us.army.mil
<https://www.sddc-srchelpme.com>

D. Digital Certificates

A digital certificate (CAC/ECA) is the digital equivalent of an ID card and TSPs are reminded that digital certificates will become mandatory when the DoD fully implements the Public Key Infrastructure (PKI) program scheduled to occur 1 October 2011. In order to ensure continued access to the DPS, TSPs are responsible for complying with the ETA digital certificate policy. Please contact one of the External Certificate Authorities (ECAs) below to purchase a digital certificate. You can go to the DISA ECA website at <http://iase.disa.mil/pki/eca/> for more information on ECAs. If you have any further questions, contact the ETA Administrator at sddc.safb.etaadminhd@us.army.mil.

TSP Must Print GBL Prior To Invoicing

SDDC has noticed within US Bank system several GBL/orders in a "suspended" status. When a GBL/order goes into a suspended status the TSP CANNOT be paid for their services. The suspended status occurs, when the TSP fails to print the original GBL prior to invoicing. DPS requires the GBL print date in the EDI858 that is sent back to US Bank after the PPSO process an invoice for payment.

TSA Embargo

TSA imposed an embargo of personal property coming to the US from Middle East (Yemen/Somalia) 18 Nov – 8 Dec 10 in their Security Directive 1544-10-05A which forced international airlines to hold any personal property shipments. Although there were no restrictions on DOD personal property moved under a GBL, the increased security measures affected the timely movement of some DOD HHGs coming to the US. If there is any airline still holding DOD personal property, contact Jacqueline Bester, Principal Security Specialist, TSNM Commercial Airlines - TSA, 571-227-4787 (office), email Jackie.Bester@dhs.gov for assistance.

"Code 2" for DP3

SDDC is preparing to implement a separate code of service (COS) for crated hhgs in the domestic market for the 2011 rate cycle. The COS will be 2 in DPS and rates will be filed as a Linehaul and SIT discount off of the 400NG tariff.



DPS Rate Filing and DOD system access

DPS rate filing is fast approaching and the 2011 400NG and International Tender have been posted on the SDDC website. TSPs and agents should become familiar with the 400NG Baseline files which they will be filing discounts against. The 400NG Baseline files indicate all undiscounted compensation for Storage, Linehaul, all other 400NG accessorial charges and is located www.sddc.army.mil (<http://bit.ly/2011400NGfiles>, <http://bit.ly/2011InternationalTender>). TSPs are reminded to review their annual requirements (e.g. Certificates of Independent Pricing and Certificates of Responsibility) including DOD mandated digital certificate requirements. See page 3 of this newsletter or go to <https://eta.sddc.army.mil> then click "Help" for further details on digital certificates.

2011 400NG and International Tender Updates

The 2011 400NG and International Tender are now posted on the SDDC website at www.sddc.army.mil (<http://bit.ly/2011400NGfiles>, <http://bit.ly/2011InternationalTender>). Some of the changes are below:

- Reintroduced crated household goods (Code 2) rates to the domestic program
- 185A (first day SIT) & 185B (additional days SIT) are based off block 18 / 19 of the certified GBL, not the actual SIT location.
- 210 (delivery out of SIT) is based on block 18 / 19, not the actual SIT location
- Made all of Germany a standard rate program and converted Sardinia, Italy to OTO
- Captured the regionalization of multiple locations under FISC Jacksonville, JPPSO Ft Dix, FISC San Diego, and JPPSO San Antonio
- Clarification of Shuttle Service
- Added SIT language identifying charges based on block 18 (for destinations SIT) or 19 (for origin SIT) of PPGGBL/BL.

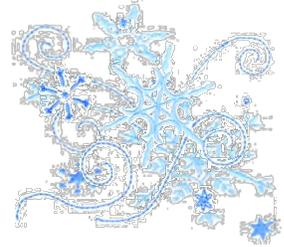
See the 2011 400NG and IT at (<http://bit.ly/2011400NGfiles>, <http://bit.ly/2011InternationalTender>) for all changes as listed in the change sheet and in red throughout the documents.

400NG Billing FAQs:

- A TSPs rate is based on the original requested pickup date, not the actual pickup date.
- OLF (origin linehaul factor) is based on block 19 & DLF (destination linehaul factor) is based off block 18 of the certified GBL.
- 135A (origin service charge) is based on the actual pickup location and & 135B (destination service charge) is based on the actual delivery location.

Questions on invoicing can be sent to sddc.safb.billing@us.army.mil





Payment Times Reporting Metrics

Invoice Data 01 November - 30 November 2010										
BOS	Count of Invoices		% of Invoices (By Count)		Payment Settled Invoice Dollar Amount		Average Payment Settled Invoice Amount		Average Days to Pay	
	CWA	DPS	CWA	DPS	CWA	DPS	CWA	DPS	CWA	DPS
Air Force	791	4,415	15.19%	84.81%	\$2,041,670.61	\$10,946,876.31	\$2,581.13	\$2,479.47	19.61	16.03
Army	2,351	3,855	37.88%	62.12%	\$5,598,947.90	\$8,645,894.38	\$2,381.52	\$2,242.77	20.04	15.36
Coast Guard	48	171	21.92%	78.08%	\$286,675.72	\$657,619.51	\$5,972.41	\$3,845.73	43.06	30.20
Marine Corps	335	741	31.13%	68.87%	\$565,027.12	\$1,260,425.21	\$1,686.65	\$1,700.98	22.59	17.84
Navy	1,045	2,494	29.53%	70.47%	\$2,320,307.26	\$6,493,900.33	\$2,220.39	\$2,603.81	21.54	17.39
Grand Total	4,570	11,676	28.13%	71.87%	\$10,812,628.61	\$28,004,715.74	\$2,366.00	\$2,398.49	20.73	16.42

There has been an increase to the **Average Days to Pay** in DPS. After the PPSO has processed “all” charges on an invoice, DPS is not always sending the rated invoice back to US Bank hourly as required. This caused a 2-7 day delay in sending the rated EDI 858 back to US Bank for payment. SDDC and JPMO are currently working with the developer to resolve this issue.

Ebill Data 01 November - 30 November 2010										
BOS	Count of Ebills		% of Ebills (By Count)		Payment Settled Ebills Dollar Amount		Average Payment Settled Ebill Amount		Excess Days	
	CWA	DPS	CWA	DPS	CWA	DPS	CWA	DPS	CWA	DPS
Air Force	3	25	10.71%	89.29%	\$35.64	\$328.94	\$11.88	\$13.16	9.62	17.97
Army	12	39	23.53%	76.47%	\$376.29	\$569.91	\$31.36	\$14.61	11.19	17.49
Coast Guard	17	2	89.47%	10.53%	\$939.11	\$39.14	\$55.24	\$19.57	36.96	9.54
Marine Corps	0	5	0.00%	100.00%	\$0.00	\$69.56	\$0.00	\$13.91	12.92	55.20
Navy	1	25	3.85%	96.15%	\$35.24	\$283.69	\$35.24	\$11.35	13.10	13.22
Grand Total	33	96	25.58%	74.42%	\$1,386.28	\$1,291.24	\$42.01	\$13.45	12.06	17.27

Due to the delay of invoice processing, the **Count of Ebills** created for late payments in DPS decreased (since transactions did not reach a financial status of payment settled in US Bank). The **Count of Ebills** in DPS is expected to increase when invoice processing of the rated EDI 858 returns to full capacity. The **Average Payment Settled Ebill Amount** through CWA increased as older invoices are being worked for resolution and payment.

New Claims Video Posted on SDDC website!

An updated video on how to file a claim was posted on the front page of SDDC's website. Follow the link below and click on the green banner that reads “DPS: How to Video”.

<http://www.sddc.army.mil/public/Personal+Property/>

