



News "U" Can Use



Ready for Rate Filing and CSS Appeals?

This month will prove busy, as it is time for TSPs to supply their annual rates and submit survey appeals for Period 2.

- CSS appeals are being accepted 23 Jan - 07 Feb, and results will be returned 10 Feb. (Re-appeals will be accepted 13-14 Feb)
- Rate Filing Round 1 is 05-10 Feb; Round 2 is 22-29 Feb.

FEBRUARY 2012 DEADLINES

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26	27	28	29			

"PCS Week"

19-23 Mar 2012 !!

SDDC's Command Affairs team is organizing a media campaign to inform members and provide tips about moving and storage during the summer months. The messages will focus on preparedness and flexibility, due to the high demands on the household goods relocation industry during Peak Season.

Using DOD newspapers, broadcasting networks, Facebook and Twitter proved effective last year.

PCS Week will support successful permanent change of station moves for our DoD and Coast Guard families.

Have you registered for the 2012 Symposium?

This year's annual 2012 SDDC Training Symposium will take place in Denver, Colorado. This is your opportunity to discuss current issues, programs and policies pertaining to all DoD transportation modes. The Personal Property agenda includes:

MONDAY, 05 MAR	TUESDAY, 06 MAR	WEDNESDAY, 07 MAR	THURSDAY, 08 MAR
Personal Property Government-Only Session 1300-1600hrs	Three Functional Breakout Sessions	Three Functional Breakout Sessions	Personal Property Forum (Government & Industry) 0900-1600hrs

SDDC Personal Property will present two Functional Breakout Sessions:

1. The Defense Personal Property Program (DP3) - latest updates and points of emphasis on the program.
2. The Life Cycle of a Personal Property Shipment session.

In addition, the NDTA Sub-committee on Household Goods will present a breakout on DP3 best practices.

To register and view event details, visit <http://www.sddcsymposium.org>. See you there!

NOTICE:

SDDC has suspended the 70% SIT rule on direct delivery shipments effective 1 Feb 2012 through the remainder of 2012.

What's New for 2012 400NG and IT-12?

SDDC released Changes 1 and 2 for the Domestic Tariff 400NG-2012 and International Tender-2012, which are located on our Personal Property Web page: www.sddc.army.mil/pp/default.aspx. TSPs and PPSOs should review the 2012 400NG and IT-12 and all revisions, as they contain numerous changes.

Highlights from 400NG-2012:

1. Code D and Code 2 definition changes.
2. Item 4: Shipment reweighs and requirements.
3. Item 28: Warehouse pickup and delivery service/stop offs and diversions.
4. Item 210F: Delivery out of SIT (Alaska).
5. Section 3 Volume Moves (new--read in its entirety).
6. Regionalization changes (text entered under "Announcements").
7. Item 17 Storage in Transit (SIT): Suspension of the 70% SIT Rule (Change 2).

Highlights from IT-2012:

1. Added standard channels for Australia, Germany, Japan, Okinawa, Turkey, United Kingdom (see "2012 Channel Control Listing" on our Personal Property Web page).
2. Discontinued Code 3 for 2012 rate cycle.
3. Item 232: TSP representation.
4. Item 328: Worldwide non-use actions and responsibilities (SDDC/PPSO).
5. Items 526 and 530: Diversion and Linehaul Rate Tables linked to SDDC Website. New interim guidance provided for diversions.
6. Item 700: OTO criteria changes for boats.
7. Item 216 Storage in Transit (SIT): Suspension of the 70% SIT Rule (Change 2).



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DPS Release 1.4.09 is scheduled to deploy on 09 Mar 2012 !

The Joint Program Management Office (JPMO) for Household Goods delivered software corrections on 27 Jan (see notification email dated 19 Jan), and is planning to deliver software improvements in preparation of 2012 Peak Season. These include: pre-approvals sort capability, shortfuse extended from 5 to 7 Government business days, Shipment Management notes, Military Claims Office (MCO) sort capability, and origin agent email changed to servicing agent. Details will be published via the DPS SmartBook on www.Move.mil.

Rates Corner

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SDDC notified the TSP community of a BidLink compatibility warning between MS Excel 2010 and DPS, and announced that rates filed to GE will not include Berlin and other surrounding cities which will remain as OTO channels. For more information, refer to the 2012 Rate Filing Message Update (30 JAN 12) posted under "Messages, Transportation Service Providers (TSPs)" on our Personal Property Web page (www.sddc.army.mil/pp/default.aspx).

Operations Corner

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Conversion of SIT from the Government's expense is a challenging process in DPS.

- It is critical that PPSOs make every effort to contact a member PRIOR to conversion of the shipment to member's because it cannot be reversed back to Government expense. (DTR Part IV, Chap 406).
If converted, TSPs must update the shipment status to "delivered complete" on the conversion date and refund any prepayment for unpacking.

A guide will be published soon with complete details on this process. Until then, please email us any question you have on this topic.

Qualifications Corner

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Please note the information has changed on the TSP International & Domestic Approved, TSP Revoked and TSP Disqualified listings posted on the SDDC website. These listings are now updated using information pulled directly from the ETOSSS in DPS and will be updated monthly (or as needed) per DTR Attachments U.R. and U.Q. Listings can be accessed using the following link below: http://www.sddc.army.mil/pp/default.aspx, click "Transportation Service Providers (TSP)," then click "TSP Qualifications Listings."

Storage and POV Corner

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As a reminder, for Privately Owned Vehicle (POV) shipments, the PPSO/PPPO has the responsibility to counsel members/employees using the DDForm1797. (Ref DTR, Appendix K at http://www.transcom.mil/j5/pt/dtr_part_iv.cfm.)

PPSO/PPPOs should also, provide the member/employee with a hard copy of:

- "Shipping Your POV" (http://www.transcom.mil/j5/pt/dtrpart4/dtr_part_iv_app_k_3.pdf)
"Storing Your POV" (http://www.transcom.mil/j5/pt/dtrpart4/dtr_part_iv_app_k_4.pdf)

**Due to a recent Army email migration, please note our new email addresses.

Systems Response Center (SRC) Tips of the Month:

Following are common questions handled by the SRC. Please consider these points in counseling and providing customer service:

Q: How do I make sure my claim is submitted?

A: After entering all claims information into DPS, you must press the "Submit" button so that the claim status changes to "Submitted." TSPs cannot view a claim showing as "In Progress," which is the status that indicates the customer is still creating or entering their claim.

Q: What is a Personally Procured Move (PPM)?

A: A PPM is the term for a DITY (Do It Yourself) move.

Q: Who do I put down for releasing/receiving agent?

A: This is someone you trust that will release or receive your HHG shipment if you are not able to be there yourself. Ensure this person is entered as one of your contacts in the counseling module, which will allow you to choose them from the drop down releasing/receiving agent menu.

Acronyms Reference

Table with 2 columns: Acronym and Full Name. Includes CONUS, DoD, DP3, DPS, DTR, GBL, GBLOC, JPPSO, MCO, NTS, PCS, PPSO, RSMO, SCAC, SDDC, SIT, TO, TOPS, TSP, TRANSCOM, Permanent Change of Station, Personal Property Shipping Office, Regional Storage Management Office, Standard Carrier Alpha Code, Surface Deployment & Distribution Command, Storage-in-Transit, Transportation Office/Officer, Transportation Operational Personal Property Standard System, Transportation Service Provider, US Transportation Command.

