

CUSTOMER ADVISORY

March 16, 2011

Subject: Update to Japan Earthquake and Tsunami

Purpose: This CA provides an update to shippers regarding the impact on Personal Property shipments resulting from the earthquake that occurred on 11 Mar 2011 in/around Japan.

Be Advised: This message only applies to shipments destined for **Misawa AB Japan ONLY**. Due to the current uncertainty with the situation on the ground in Japan, we are providing the following disposition instructions:

All shipments to/from other DoD installations/activities besides Misawa AB, Japan will continue to move.

Shipments originating from any overseas location and in transit to Misawa AB Japan ONLY that have not departed the origin PPSO's AOR should be placed in Storage in Transit (SIT) at origin.

Shipments originating from CONUS locations destined for Misawa AB Japan ONLY that have not been serviced should be pulled back from the TSP and re-awarded to be placed in Non-Temp Storage (NTS) pending further disposition instructions.

TSPs should advise responsible origin PPSOs of the current status of any shipments destined to Misawa AB Japan ONLY. For shipments in transit outside the origin PPSOs AOR, PPSOs will contact the TSPs and request they place shipment into storage in the nearest DoD approved SIT facility. TSPs should notify the origin PPSO of the SIT location of each shipment. Onward movement, once authorized by the PPSO, will be from the selected SIT facility to the final destination.

Note 1: Origin PPSO will be responsible for authorizing SIT. If the SIT facility is available in DPS the TSP should select the appropriate facility. If the SIT facility is not available and is outside of the Origin PPSOs AOR, the PPSO will maintain a manual SIT log according to the DTR Part IV, Chapter 406, Paragraph 7.

Note 2: TSPs will bill for SIT to the origin PPSO under the miscellaneous item code and submit a note with the SIT control number and applicable item code.

Note 3: A separate Defense Connect Online (DCO) webinar invitation will be sent to PPSOs to assist in creating a tracking report for affected shipments

PPSOs will contact affected service members and advise them of the actions taken to safeguard their personal property shipment. SDDC PP Ops will continue to provide updates as the situation develops.

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Expiration: N/A