



News "U" Can Use



Director's Note:

Greetings from your new Deputy Chief of Staff. I am no stranger to USTRANSCOM. And as a career logistician with ground/air transportation, aircraft maintenance, munitions and logistics planning experience, I am very pleased to lead the DP3 program.

Having just completed my move, I know first-hand that things "just happen" during a household relocation. Fortunately the drywall mishap was immediately repaired and my family is settling into Scott AFB. That's the SDDC expectation... to ensure all our members/employees receive superior customer service throughout their PCS.

I arrived in time to report that the maturing program and DPS stability contributed to a successful 2012 Peak Season, along with your commitment to DP3's success.

I look forward to getting to know the many program stakeholders. Simply stated... my goals are to continue process improvement and leave the DP3 program "better than I found it."

Respectfully,
Lt Col Mike Erhardt

DP3 Reminders and Clarifications...

Reminder: We have recently seen several IUB shipments moved commercially (Code 8) that were over the 1000 lb maximum allowed by the JFTR (U5320B). Please ensure our counselors emphasize this limit to members so there are no surprise excess costs.

Osan AB Runway Closure: Osan AB will partially close its runway for construction repairs 10 Oct through 7 Dec 2012. During this time frame, Gimhae AB will be utilized as the alternate APOE/D for Codes J and T. The shipments will be delivered and picked-up directly at Gimhae AB by the local agents. Any additional charges for services to/from the alternate APOE/D should be billed utilizing Items 528/529 of the International Tender.

Osan AB, Korea: When PPSO books a shipment in DPS assigned to/from Osan AB, KS the PPSO needs to select the city of "P'YONGT'EAKE" or "YONGTAK" for Osan AB. The city Osan, Korea is not the correct location. When the wrong city is selected, the record creates an incorrect delivery out of SIT more than 30 miles charge. Counselors need to especially review self counseling packets to ensure the correct location (P'YONGT'EAKE or PYONGTAK) is selected.

PERSONAL PROPERTY TRAINING WORKSHOP 2011
SDDC Personal Property Office Pacific

Moving Personal Property Forward as DoD Regionalizes

October 30-31, 2012
Honolulu, Hawaii
Visit:
<http://www.sddc.army.mil/PP/SiteAssets/Pacific.aspx>

Additional meetings have been added to the agenda:

29 Oct/1500-1600: Industry only
1 Nov/0730-1200: DOS Tack-On and Transportation Lite Training

Visit the above link for the entire workshop agenda, information on hotel accommodations, and airport transportation. As a reminder, the last day for hotel reservations is 7 Oct 12.

This workshop is an excellent opportunity to network with other transporters, meet our industry partners and speak to the program managers about the latest information on DPS, JPPSO Regionalization updates and the way ahead for DP3.



Annotating NTS Release: In order to distinguish between a regular coded shipment and a NTS release shipment, we request PPSOs/PPPOs to put NTS Release and the lot number in the remarks area in Shipment Management. This information will be used to improve DPS data analytics.

In-Transit Address: The "in-transit" address /phone numbers are necessary information, in the event the PPSO/TSP needs to contact member about their shipment while "in-transit". We ask counselors to specifically emphasize this to members during counseling and to review contact information in DPS on those who self counsel. If no address and phone number is in DPS, contact the member for information and update their record.

Processing Personal Procured Moves (PPM) Paperwork at a Non DPS Location: PPSOs need to counsel members who conduct a PPM and are then assigned to a duty location that does not utilize DPS (i.e. embassy) that they MUST submit their paperwork to the origin installation for settlement.



Domestic Rates:

SDDC.SAFB.PPRatesDOM@us.army.mil
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International Rates:

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IMPORTANT: Providing Correct Email Addresses in DPS

One of SDDC's outreach efforts includes disseminating weekly emails to members/employees whose shipment(s) have recently been delivered. SDDC has noticed two issues that are preventing service members and employees from receiving the email notification. Below are the two common errors:

- 1. Same name, wrong person: Several times, our communication has reached the right person, but the wrong email address. Therefore, it appears email addresses are incorrectly selected through look-up efforts via the Global Address Listing (GAL). Please ensure you select the correct contact information.
2. Email Address = "ETA xx/xx/2012" ????: Each week, nearly 100 shipments contain non-email address information in the email address field, which negatively impacts member/employee communications. Please use the correct data fields in DPS to ensure accurate customer service and reporting.

Origin Agent Information: When a TSP selects an Origin Agent (OA) from the drop down during acceptance of a shipment, DPS doesn't always pull the OA's phone number. This DPS system error is outside of the TSP's control. PPSOs/PPPOs are instructed to NOT issue Letters of Warning for TSPs failing to enter the OA's phone number until this system error is corrected.

Incorrect Weights in DPS: When inaccurate shipment weights are entered in DPS it has the potential to cause invoicing errors, increased workloads, and excess cost to our DOD customers. Shipment overflows, missing tickets, and administrative errors are the primary reasons behind most TSP requests for a weight correction. TSP's must make every effort to ensure all weights are entered correctly, on time, and in accordance with the Tender of Service. Under NO circumstances shall the TSP intentionally enter an inaccurate weight for the sole purpose of changing the status of the shipment.

OCONUS Shipments Containing Alcohol Returning to the US: It is very important for counselors to advise all DoD members of the required documentation to import alcohol into the US prior to their shipment's packing and pickup. All federal, state and local taxes must be paid in order to ship alcohol into the United States. Following are documents to be prepared during the counseling session:

- 1. Determine if state-level taxes are due by viewing The Wine Institute's State Shipping Laws by destination state (and print-screen results) at www.wineinstitute.org/programs/shipwine.
2. Determine if Federal-level duties/taxes/permits are due by viewing Homeland Security/US Customs Customer Service (and print-screen results) at https://help.cbp.gov/cgi-bin/customs.cfg/php/enduser/home.php?p_sid=gA_eWOlj
3. Prepare a listing of all alcohol that includes: a)Description of Alcohol/Wine; b)Quantity of each type; c)Year; d)Value of each bottle at time of purchase; e)Alcoholic content of each bottle; f)Country of manufacture; and g)Total value.
4. Prepare/sign a Power of Attorney giving the TSP processing authority at the initial US entry port.

Fuel Rate Adjustment Policy Update: An update to the fuel rate adjustment policy was released 21 Sep outlining a 2 phased change to the policy.

Phase 1: Increase the baseline from the current \$2.50 to \$3.51 effective 15 May 2013 (for Personal Property). There will be no change to the surcharge calculation during this phase and FRA will continue to be a percentage of the line haul for 2013 rate cycle.

Phase 2: Incorporate a mileage and weight-base calculation to determine fuel surcharge effective 15 May 2014 (for Personal Property).

In addition to this newsletter, SDDC will post an advisory to the Federal Registry Notice (FRN) NLT 1 Oct 12. SDDC will be attending the IAM conference next month (Oct 10 - 13) and will answer questions in this forum as well as feedback received through the FRN. Due to the fuel rate adjustment policy update, SDDC fully expect the rates submitted for 2013 and 2014 to be adjusted for Phase 1 and Phase 2. More to follow.

Change in Code of Service:

Effective 1 October 2012, household goods shipments into and out of the countries of Saudi Arabia, Senegal and Qatar will be Code 4. Previously, Commercial Air, Code 6 service was used to/from Riyadh, Saudi Arabia (SWAP), ARCENT/AFCENT - Qatar (OFDK) and American Embassy Dakar, Senegal. With this change, military members who have household goods entitlement, will be authorized two shipments: an unaccompanied baggage shipment (Code 8) and a household goods shipment (Code 4).

DD Form 1252 (US Customs and Border Protection Declaration Form)

All shipments under the Special Solicitation and the One-Time-Only Programs that enter the United States must have a signed DD Form 1252, US Customs and Border Protection Declaration Form including the member's Date of Birth listed listed in the remarks column.

Acronyms

Table with 2 columns: Acronym and Full Name. Includes CONUS, DoD, DP3, DPS, DTR, GBL, GBLOC, JPPSO, MCO, NTS, POV, PPSO, RSMO, SCAC, SDDC, SIT, TO, TOPS, TSP, TRANSCOM.

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